



Case Study 2021 Greyhound Resources



Product: QNM-98 & QNP-58 LTE Radios
Customer: Greyhound Resources
Inegrator Partner: Trans Communications

BACKGROUND

Greyhound Resources currently operate in 3 states in Australia, including Queensland, South Australia and Northern Territory. There are 4 depots, with 97 buses in Mackay/Bowen Basin, 28 buses in Gladstone, 11 4x4 buses in Goonyella, 15 buses in Roxby Downs for BMA (BHP), and 7 buses in Darwin.

All drivers are not issued with mobile phones because they are personal and can be dangerous where drivers are encouraged to use mobile phones while LTE radios are asset-specific and Push-to-Talk (PTT) is the same use as a UHF radio.

BENEFITS OF LTE RADIOS



SAFETY

LTE Radios are asset-specific and PTT is the same use as a UHF radio.



NATION-WIDE

Able to talk to supervisors across the country in real-time.



PRIVATE CALLS

Able to give individual specific instructions to the designated driver.



GROUP CALLS

Able to advise drivers of general information such as traffic and safety alerts.

QNM-98 LTE MOBILE RADIO



- ✓ QNM-98 is the QCOM LTE Mobile Radio model that has been widely installed on all Greyhound buses with ACC ignition, hand microphone and external speaker.
- ✓ Each QNM-98 installed is asset-specific and PTT can be used as a UHF radio anywhere in Australia with Telstra network coverage.

QNP-58 LTE PORTABLE RADIO



- ✓ QNP-58 is the QCOM LTE Portable Radio model that has been used by Greyhound supervisors around the country.
- ✓ Apart from PTT, each QNP-58 also has telephone facility in case of any emergency. It can be used anywhere in Australia, either with Optus or Telstra network coverage.



QCOM PRODUCTS

POSITIVE REACTION

“The service and support are outstanding. I can honestly say that the service and repairs have far exceeded expectation”, says Greyhound Fleet Manager.



TRANS COMMUNICATIONS

OUTSTANDING INTEGRATOR

“Trans Communications is an outstanding supplier, they have always exceeded our expectations from supply and support”, says Greyhound Fleet Manager.

“I honestly can't think of any improvements, the QCOM radios just work as expected”

National Fleet and Workshop Manager, Simon Queen



FUTURE

At QCOM, we endeavor to provide our integrator partners and their customers with the quality products and services they deserve by designing industry- and client-specific product and service plans, as well as by working closely with them on a daily basis.

CONTACT US

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